

**“Win a FAM Trip to Costa Rica with the Costa Rica Tourism Board” Advisor Giveaway**  
**OFFICIAL RULES**

**NO PURCHASE OR PAYMENT OF MONEY IS NECESSARY TO ENTER OR WIN THIS ADVISOR GIVEAWAY. A PURCHASE OR PAYMENT OF MONEY WILL NOT IMPROVE THE CHANCES OF WINNING.**

The “Win a FAM Trip to Costa Rica with the Costa Rica Tourism Board” Giveaway (the “Advisor Giveaway”) is intended for legal residents of the United States of America (“USA”) and shall only be construed and evaluated according to applicable USA law and applicable state law. Do not enter this Advisor Giveaway if you are not a resident of the USA or are otherwise ineligible to enter in accordance with these Official Rules at the time of entry.

**SPONSOR/ADMINISTRATOR:** The Advisor Giveaway is sponsored by Instituto Costarricense de Turismo, Este del Puente Juan Pablo II, Sobre la Autopista General Canas, San Jose, 777-1000 (the “Sponsor”) and administered by Northstar Travel Group 301 Route 17 North, Suite 1150 Rutherford, NJ 07070 (the “Administrator”).

**ELIGIBILITY:** The Advisor Giveaway is open to legal residents of the USA who are at least eighteen (18) years of age and are travel advisors participating in the 2025 Advisor Appreciation Month promotion (the “Event”) facilitated by the Administrator (the Entrants). **This Advisor Giveaway is NOT open to the general public.** The Sponsor, Northstar Travel Group, their respective parent companies, employees, officers, directors, subsidiaries, affiliates, distributors, sales representatives and advertising and promotional agencies, and the officers, directors, agents, and employees of each of the foregoing (collectively, the “Released Parties”), and members of their immediate families (defined as including spouse, biological, adoptive and step-parents, grandparents, siblings, children and grandchildren, and each of their respective spouses, regardless of where they reside) or households (whether related or not) of any of the above are NOT eligible to participate in this Advisor Giveaway. Non-eligibility or non-compliance with any of these Official Rules will result in disqualification. **Void where prohibited or restricted by law.** (For the avoidance of doubt, any references in these Rules to Entrants shall also include the Entrant who is deemed the Winner (as defined below)).

**AGREEMENT TO OFFICIAL RULES:** By participating, Entrants agree to abide by and be bound by these Official Rules and the decisions of the Sponsor, which are final and binding in all matters relating to the Advisor Giveaway. Winning the Grand Prize (as defined below) is contingent upon fulfilling all requirements set forth herein.

**HOW TO ENTER:** Entries for the Advisor Giveaway may be submitted beginning May 1, 2025 (5/1/2025) through 11:59 p.m. PT on June 6, 2025 (6/6/2025) (the “Promotion Period”). All entries must be received by 11:59 p.m. PT on June 6, 2025 (6/6/2025). The Sponsor’s database

computer is the official time-keeping device for the Advisor Giveaway. To enter, the entrant must meet all eligibility requirements. Limit one (1) entry per person. Multiple entries received from any entrant will void all such additional entries. Entries must be completed in English. All entry form information must be complete and accurate. Incomplete and inaccurate entries will not be considered. Photocopied and mechanically generated entries are void. Entries generated by a script, macro, or any automated means are void. Electronic and e-mail entries will be deemed to have been submitted by the authorized account holder of the e-mail address at the time of the entry. The authorized account holder is the person to whom the applicable internet service provider or other organization (such as a business or educational institution) has assigned the e-mail address. The Released Parties are not responsible for late, incomplete, delayed, undelivered, or misdirected entries. All entries become the exclusive property of Sponsor and will not be acknowledged or returned except as provided herein. By participating, you consent to Sponsor's and its agents' use of your personal information for the administration of this Advisor Giveaway, or in any other manner consistent with Sponsor's Privacy Policy, available at <https://www.ict.go.cr/en/?id=105>. Electronic entries submitted via "cookie" from a user's computer will be deemed to have been submitted by the authorized user who was logged in at that computer terminal at the time the entry was submitted.

**GENERAL CONDITIONS:** If for any reason the operation or administration of this Advisor Giveaway is impaired or incapable of running as planned for any reason, including but not limited to (i) infection by computer virus, bugs, (ii) tampering, unauthorized intervention, (iii) fraud, (iv) technical failures, or (v) any other causes beyond the control of the Sponsor which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Advisor Giveaway, the Sponsor reserves the right at its sole discretion, to disqualify any individual who tampers with the entry process, and to cancel, terminate, modify or suspend the Advisor Giveaway in whole or in part, at any time, without notice and award the Prize (defined below) using all non-suspect eligible entries received as of, or after (if applicable) this cancellation, termination, modification or suspension date, or in any manner that is fair and equitable and best conforms to the spirit of these Official Rules. Sponsor reserves the right, at its sole discretion, to disqualify any individual deemed to be tampering or attempting to tamper with the entry process or the operation of the Advisor Giveaway or Sponsor's Website; or acting in violation of these Official Rules or in an unsportsmanlike or disruptive manner.

**CAUTION:** ANY ATTEMPT TO DELIBERATELY DAMAGE ANY WEBSITE OR UNDERMINE THE LEGITIMATE OPERATION OF THE ADVISOR GIVEAWAY IS A VIOLATION OF CRIMINAL AND CIVIL LAWS AND SHOULD SUCH AN ATTEMPT BE MADE; THE SPONSOR RESERVES THE RIGHT TO SEEK DAMAGES OR OTHER REMEDIES FROM ANY SUCH PERSON(S) RESPONSIBLE FOR THE ATTEMPT TO THE FULLEST EXTENT PERMITTED BY LAW.

Failure by the Sponsor to enforce any provision of these Official Rules shall not constitute a

waiver of that provision. In the event of a dispute as to the identity of a Winner based on an email address, the winning entry will be declared by the authorized account holder of the email address associated with the registration in question. "Authorized account holder" is defined as the natural person who is assigned to an email address by an Internet access provider, online service provider or other organization (e.g., business, educational, institution, etc.) that is responsible for assigning email addresses for the domain associated with the submitted email address.

**RELEASE AND LIMITATIONS OF LIABILITY:** By participating in the Advisor Giveaway, Entrants agree to release and hold harmless the Released Parties from and against any claim or cause of action arising out of participation in the Advisor Giveaway or receipt or use of any Prize, including, but not limited to: (i) any technical errors that may prevent an Entrant from submitting an entry; (ii) unauthorized human intervention in the Advisor Giveaway; (iii) printing errors; (iv) errors in the administration of the Advisor Giveaway or the processing of entries; or (v) injury, death, or damage to persons or property which may be caused, directly or indirectly, in whole or in part, from Entrant's participation in the Advisor Giveaway or receipt of the Prize (defined below). Released Parties assume no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorized access to, or alteration of, entries. Released Parties are not responsible for any problems or technical malfunction of any telephone network or telephone lines, computer online systems, servers, or providers, computer equipment, software, failure of any email or entry to be received by Sponsor on account of technical problems, human error or traffic congestion on the Internet or at any Website, or any combination thereof, including any injury or damage to Entrant's or any other person's computer relating to or resulting from participation in this Advisor Giveaway or downloading any materials in this Advisor Giveaway. Entrants further agree that in any cause of action, the Released Parties' liability will be limited to the cost of entering and participating in the Advisor Giveaway, and in no event shall the Released Parties be liable for attorney fees. Entrants waive the right to claim any damages whatsoever, including, but not limited to, punitive, consequential, direct, or indirect damages. **For New Jersey Residents: nothing herein bars recovery of damages or attorneys' fees where mandated by statute.**

Except as expressly provided above, IN NO EVENT WILL RELEASED PARTIES BE RESPONSIBLE OR LIABLE FOR ANY DAMAGES OR LOSSES OF ANY KIND (INCLUDING WITHOUT LIMITATION, DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES) ARISING OUT OF PARTICIPATION IN THIS ADVISOR GIVEAWAY OR THE ACCEPTANCE, POSSESSION, USE, OR MISUSE OF, OR ANY HARM RESULTING FROM THE ACCEPTANCE, POSSESSION, USE OR MISUSE OF A PRIZE.

By participating, Entrants release and agree to hold harmless the Released Parties from any and all liability for any injuries, death or losses or damages to persons or property AS WELL AS

CLAIMS/ACTIONS BASED ON PUBLICITY RIGHTS, DEFAMATION, AND/OR INVASION OF PRIVACY that may arise from participating in this Advisor Giveaway or its related activities or the acceptance, possession, use or misuse of, or any harm resulting from the acceptance, possession, use or misuse of a Prize. Released Parties are not liable in the event that any portion of the Advisor Giveaway is cancelled due to weather, fire, strike, acts of war or terrorism, pandemic, or any other condition beyond their control

EACH ENTRANT UNDERSTANDS AND AGREES THAT ALL RIGHTS UNDER SECTION 1542 OF THE CIVIL CODE OF CALIFORNIA AND ANY SIMILAR LAW OF ANY STATE OR TERRITORY OR PROVINCE OF THE USA OR CANADA ARE HEREBY EXPRESSLY WAIVED BY HIM/HER. SECTION 1542 READS AS FOLLOWS:

“A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS THAT THE CREDITOR OR RELEASING PARTY DOES NOT KNOW OR SUSPECT TO EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING THE RELEASE AND THAT, IF KNOWN BY HIM OR HER, WOULD HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT WITH THE DEBTOR OR RELEASED PARTY.”

**DRAWING AND NOTIFICATION:** The potential FAM Trip Winner will be selected in a random drawing from among all eligible entries received throughout the Advisor Giveaway Period by NorthStar Travel Group (“Administrator”), whose decision is final and binding. The Prize drawing will be conducted on or about June 10, 2025. Odds of winning will depend on the number of eligible entries received. The potential Winner will be contacted by the Sponsor and/or Administrator via phone and/or email. Odds of winning the Grand Prize will depend on the total number of eligible entries received during the Advisor Giveaway Period. The potential FAM Trip Winner will be notified by e-mail, postal mail and/or express mail at Sponsor’s sole discretion. If a potential winner fails to respond within 7 days of Sponsor’s notification attempt, the prize will be forfeited and an alternate winner will be selected at random from the remaining eligible entries. Sponsor is not responsible for incomplete, illegible, or out-of-service e-mail addresses or other contact information. Return of prize notification as undeliverable will result in disqualification of the winner and an alternate winner will be selected.

**GRAND PRIZE:** There will be one **(1) Grand Prize** available. The Grand Prize Winner (“Grand Prize Winner” or “Winner”), upon the Administrator’s verification of eligibility, will receive a FAM trip for one (1) to Costa Rica (“location”). The Grand Prize package includes the following:

- One (1) roundtrip standard economy airfare tickets from a major commercial airport in the USA near the Winner’s primary residence and the Location, as determined by Sponsor
- Lodging for six (6) nights in various hotels included in the trip itinerary (room and tax only).
- All meals included in the itinerary, additional meals are required to be purchased by

winner (this includes but not limited to arrival and departure day meals)

- All in-destination transportation (i.e. airport transfers, hotel and activity transport). If the Winner changes flight times and dates, the responsibility of transportation outside of itinerary dates will be the responsibility of the Winner.
- Activities mentioned in the itinerary, any additional activities will be the Winner's responsibility.

(Collectively, the "Prize" or "Grand Prize").

The Approximate Retail Value ("ARV") of the total Grand Prize package is \$4,500 USD, which will vary depending upon points of departure and destination and seasonal fluctuation of hotel rates and airfares. The value of the Prize set forth above represents Sponsor's good faith determinations of the ARV thereof and such determinations are final and binding and cannot be appealed. If the actual value of a Prize is lower than the stated ARV when a Prize is procured and fulfilled, then the difference will not be awarded. All other expenses not specifically mentioned herein, including but not limited to, airport taxes and fees, baggage fees, ground transportation not specifically delineated, food, beverages, additional hotel amenities or fees, tips and gratuities, and personal or medical expenses, are the responsibility of the Winner and/or traveling companion. The Sponsor is not responsible for any cancellations, delays, diversions or substitutions or any act or omissions whatsoever by the air transportation carriers, hotels or other transportation companies or any other persons providing any of these services and accommodations necessitated by the same. The Sponsor shall not be liable for any loss or damage to baggage and/or personal property. Travel, hotel, and other accommodations are subject to availability. The Grand Prize Winner must be able to travel to Costa Rica and participate in the FAM trip within the provided dates (August - October 2025, actual trip dates to be determined by Sponsor). The trip must be fully executed by October 31, 2025, or the Prize will be forfeited. Prizes have no cash or exchange value. Prizes are not transferable, and may not be combined with any other offers, discounts, or promotions. The Winner is solely responsible for obtaining documents necessary for respective international travel (i.e., passport and visa if applicable). All travel dates are subject to change in the Sponsor's sole discretion. **NOTE: Substitution, assignment or transfer of the Prize is not permitted, except by Sponsor, who reserves the right to substitute the Prize or any Prize component with another of equal or greater value.**

**ADDITIONAL PRIZE CONDITIONS:** By accepting the Prize, the Prize Winner agrees to release and hold harmless the Released Parties from and against any claim or cause of action arising out of participation in the Advisor Giveaway or receipt or use of the Prize. The potential Winner must sign and return to the Administrator, within the mentioned time stated by Sponsor once Winner confirms participation in FAM trip, Familiarization Trip Form, Release of Liability and Ticket Purchase Form in order to attend trip. The Winner is solely responsible for all matters relating to the Prize after it is awarded. If a Prize or Prize notification is returned as unclaimed or

undeliverable to the potential Winner, if a potential Winner cannot be reached or does not comply with notification instructions within three (3) business days from the first notification attempt, if a potential Winner fails to return requisite document(s) within the specified time period, or if a potential Winner is not in compliance with these Official Rules, then such person shall be disqualified and, at Sponsor's sole discretion, an alternate Winner may be selected.

All entrants assume all liability for any injury or damages caused or claimed to be caused by their participation in this Trade Promotion. All entrants to the Trade Promotion hereby release Advisor Giveaway Entities, and their respective advertising and promotion agencies, their parent companies, subsidiaries, affiliates, directors, officers, professional advisors, and joint venture companies, as well as their respective officers, directors, and employees, from any claims, costs, injuries, losses, or damages of any kind arising out of or in connection with this Advisor Giveaway, or acceptance, possession, or use of any prize (including, without limitation, claims, costs, injuries, losses and damages related to personal injuries, death, damage to or destruction of property, rights of publicity or privacy, defamation or portrayal in a false light, whether intentional or unintentional), whether under a theory of contract, torts (including negligence), warranty, or any other theory or cause of action.

By accepting the Prize, where permitted by law, the Winner grants to the Released Parties and those acting pursuant to the authority of Sponsor and the Released Parties (which grant will be confirmed in writing upon Sponsor's request), the right to print, publish, broadcast and use worldwide IN ALL MEDIA without limitation at any time their full name, portrait, picture, voice, likeness and/or biographical information for advertising, trade and promotional purposes without further payment or additional consideration, and without review, approval or notification. The Winner also acknowledges that Released Parties have neither made nor are in any manner responsible or liable for any warranty, representation, or guarantee, express or implied, in fact or in law, relative to the Prize.

Participants are responsible for complying with these Official Rules, Terms and Conditions and all applicable laws. Sponsor reserves the right to amend these Rules, Terms and Conditions as necessary to ensure the fair execution of the Trade Promotion and compliance with all applicable regulations.

**DISPUTES:** All issues and questions concerning the construction, validity, interpretation and enforceability of these Official Rules or the rights and obligations of Entrants, Administrator, and Sponsor in connection with the Advisor Giveaway shall be governed by and construed in accordance with the laws of Costa Rica, without giving effect to any choice of law or conflict of law rules or provisions that would cause the application of any other state's, province's, or jurisdiction's laws. By participating in the Advisor Giveaway, Entrant agrees that: (i) any and all disputes, claims, and causes of action arising out of or in connection with the Advisor Giveaway, shall be resolved individually without resort to any form of class action; (ii) any judicial

proceeding shall take place in a court within Costa Rica; (iii) any and all claims, judgments , and awards shall be limited to actual out-of-pocket costs incurred, including costs associated with entering this Advisor Giveaway, but in no event will attorney fees be awarded or recoverable; (iv) under no circumstances will Entrant be permitted to obtain awards for, and Entrant hereby waives all rights to seek, punitive, incidental, exemplary, consequential, special damages, lost profits, other damages, and/or any rights to have damages multiplied or otherwise increased; and (v) Entrant's remedies are limited to a claim for money damages (if any) and he/she waives any right to seek injunctive or equitable relief.

**SEVERABILITY:** The invalidity or unenforceability of any provision of these Official Rules will not affect the validity or enforceability of any other provision. If any provision of the Official Rules is determined to be invalid or otherwise unenforceable, the other provisions will remain in effect and will be construed as if the invalid or unenforceable provision were not contained herein.

**MISCELLANEOUS:** These Official Rules contain the full and complete understanding with respect to the Advisor Giveaway and supersede all prior and contemporaneous agreements, representations, and understandings, whether oral or written. The headings herein are for convenience only, do not constitute a part of these Official Rules, and shall not be deemed to limit or affect any of the provisions hereof. No amendment to, or waiver of, any provision of these Official Rules shall be effective unless in writing and signed by both Sponsor and Administrator. The waiver by Sponsor or Administrator of any provision of these Official Rules shall not constitute a waiver of any other provision herein. The rights and obligations hereunder may not be assigned by Entrants, whether by operation of law or otherwise, without the prior written consent of Sponsor, and any attempted assignment in violation of the foregoing shall be null and void. These Official Rules shall be binding upon, and inure to the benefit of, the permitted successors and assigns of Sponsor, Administrator, and Entrant.

**WINNERS LIST REQUEST:** To request confirmation of the first name, last initial, city, and state of residence of the Winner, please send a self-addressed, stamped business size envelope, by June 30, 2025, to: ASC/MMGY Visit Costa Rica Advisor Giveaway Winners List Request, 301 Route 17 North, Suite 1150, Rutherford, NJ 070704.